



Group benefits welcome kit

Welcome to group benefits
with Equitable!



The below outlines how to access your benefits and services, including: claims, coverage, and health and wellness resources. Please save this for future reference.

Activate your account

Visit equitablehealth.ca and click Activate Account. Select Plan Member and enter the information requested, including your policy and certificate number provided below. **Click Activate.**

Policy _____

Certificate _____

Health Benefit Effective Date _____

We have provided you with a guide on how to access and navigate the features of EquitableHealth.ca. This guide can be found under My Resources – Your Guide to EquitableHealth.ca

Download your benefits card

Log in to your group benefits account and select benefits cards from the My Resources drop down menu. Or access your benefits card on your mobile device with the **EZClaim Mobile app™** for iPhone and Android.

Use EZClaim for fast refunds

Log in to your group benefits account and click Submit a Claim on your homepage. Fill out the interactive health or dental claim form, attach your receipt and submit.

Equitable™

Jane Smith

Carrier	Policy	Certificate	Issue No.	Relationship
12	123456	0123456789	01	01

Travel Assist 24 Hour - Trident Global Assistance #9089
Call Toll Free: Canada & USA **1-800-321-9998**
Elsewhere call collect: **519-742-3287**

Group Benefits

:1234567890123456789

Transit
(Branch)
Number

Institution
(Bank)
Number

Your
Account
Number

OR download the **EZClaim Mobile app** for iPhone, Android. Log in or activate your account, complete the interactive form, snap a pic of your receipt and click "Submit Claim". It's that EZ!

Both **EZClaim** options will prompt you for direct deposit details so you can get claim refunds quickly.

Review your coverage

Log in to review your benefits account and select My Coverage. View all your benefits at-a-glance or click on specific benefits to view more coverage details.

Your plan member booklet contains the most comprehensive coverage details including provisions and limitations of your benefits plan. Fast-find your booklet on the homepage or navigate to it through the My Resources drop down menu.



Health Connector

Explore your wellness resources

Equitable HealthConnector is your gateway to the health and wellness resources and information you need.



Homewood Health's interactive online resources help you better cope with everyday issues including work-life balance, parenting, financial and legal issues, anxiety and depression.

Enjoy your benefits!

Equitable Group Administration Team
1 800 265 4556 | 519 886 5210
groupbenefitsadmin@equitable.ca

Equitable
One Westmount Road North
P.O. Box 1603, Station Waterloo, Waterloo, Ontario N2J 4C7